**Concur Expense Training Guide** 

# SAP Concur C·

SAP Concur

**Technologies** 

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Modified by Michigan Technological University



# **Document Revision Information**

Date	Description	Version	Author
01/24/2019	NextGen Expense UI Updates	1.9	SAP Concur
09/25/2019	Michigan Tech University		MI Tech Admin
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05/17/2024	Michigan Tech University		MI Tech Admin

# Michigan Technological University Statement

This document has been updated to contain more specific information as it pertains to using Concur at Michigan Tech University; however, not all portions of the information have been updated. Changes or enhancements may be made prior to the Go Live date so please consider this a general overview of Concur. Some information may not be available within the Michigan Tech Concur site.

Concur will be used for International Travel Requests, Cash Advance Requests, Travel Expense Reimbursements, Business Meal Reimbursements and Purchasing Card Allocations. **Travel Expense Reimbursements for guests and students will be done outside of Concur.** (See <u>Travel Forms</u>)

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- Travel & Expense
- Request
- SAP Concur for Mobile

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## Michigan Technological University SAP Concur Contacts

Accounts Payable – Travel	7- 2373	concur@mtu.edu
Purchasing - P-Card	7-2510	pcard@mtu.edu

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## Michigan Technological University

Account		
Code	Expense Type in Concur	Category
E710	Car Rental	Transportation
E710	Gas/Fuel - Car Rental	Transportation
E710G	Ground Transportation (Taxi, UBER, Lyft)	Transportation
E711	Airline Tickets - All Airline Tickets	Transportation
E711	Baggage Fees	Transportation
E750	Mileage Allowance	Transportation
E751	Gas/Fuel - Personal Vehicle	Transportation
E706	Rusinoss Mool Exponsos	Meals
E708	Business Meal Expenses Taxable Meals - Day Travel	Meals
E714 E720	Banquets & Dinners	Meals
E720 E721	Meals - Individuals (Per Diem Allowance)	Meals
E723	Meals - Athletic Team Non-travel	Meals
E725	Meals - Athletic Team Travel	Meals
E729	Meal Per Diem Reduction	Meals
E729		meats
E708	Lodging and Lodging Deposits	Lodging
E726	Lodging at personal residence	Lodging
A127C	Personal, non-reimbursable expense (PCard)	Other
E699	Other Supplies	Other
E701	Conference Fees	Other
E716	Dependent Care - Taxable Travel Exp.	Other
E760	Miscellaneous Travel Expenses	Other
E762	Bridge Tolls/Tollways	Other
E762	Parking Fees	Other
E835	Telephone - International Travel	Other
*5770		
*E770	Moving & House Hunting Expenses - DO NOT USE	Moving/HH
*E771	Moving & Relocation Mileage - DO NOT USE	Moving/HH
	*E770/E771 may only currently be used on the House	
	Hunting/Moving Expense form available on the web.	
A113	Cash Advance Return	Cash Advance
E916T	International Transaction Fees - PCard Only	

## Travel Account Codes/Expense Types

\* Cannot currently be used in Concur. Please use House Hunting/Moving Expense Form <u>https://www.mtu.edu/fso/forms/travel/docs/house-hunting-moving.pdf</u>

## Who Can Use Concur?

Concur SAP may only be used by Michigan Technological University faculty/staff.

Reimbursements to STUDENTS, GUESTS, and VENDORS must be submitted via web form available on the <u>Travel Forms</u> web page.

## Signing in to SAP Concur

To sign in to SAP Concur (https://www.mtu.edu/fso/travel-pcard)

1. On the **Sign In** screen, enter your Michigan Tech ISO Login **User Name** and **Password**.

Two-step login authentication is required via Duo Mobile.

Michigan Technological University	
Username:	C. CONCUR Concur Solutions Expense & Travel
Password:	
LOGIN	
<ul> <li>Forgot your password?</li> <li>By logging into this system you agree to abide by Michigan Tech's Acceptable Use of Information Technology Resources.</li> <li>This page has a new look. To learn more about this change, please visit the IT Blog.</li> </ul>	

#### 2. Click LOGIN.

NOTES:

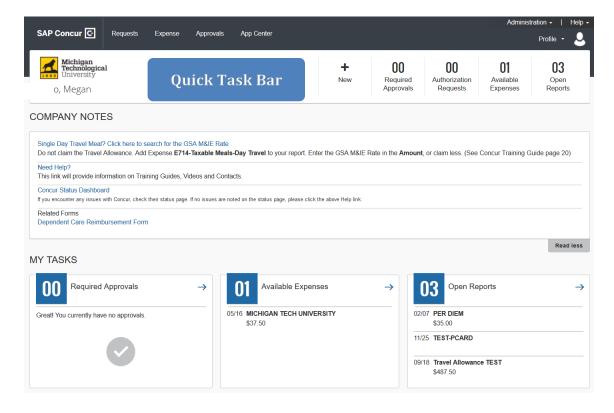
- Your password is case sensitive.
- If you are not sure how to log on, check with the MI Tech University SAP Concur Contacts at 487-2373 or 487-2512.

# Exploring the SAP Concur Home Page

The SAP Concur home page contains the following sections.

NOTE: To return to the SAP Concur home page from any other page, click the **SAP Concur logo** on the top left-hand corner of the screen.

Section	Description
Quick Task Bar	<ul> <li>This section provides Quick Tasks (links) so you can:</li> <li>Start a new report, request, cash advance, reimbursement request, etc.</li> <li>Open reports and requests</li> <li>Manage available expenses</li> </ul>
COMPANY NOTES	<ul> <li>This section contains useful information provided by MI Tech University</li> <li>Updated information from MI Tech University Concur Admins</li> <li>Single-Day per diem rate link</li> <li>Help information</li> <li>Concur Status Dashboard. Check for issues with the Concur system.</li> <li>Related Form – forms that may be required for unique expenses.</li> </ul>
My Tasks	This section shows your available expenses, open reports, and approvals requiring attention.



# **Updating Your Expense Profile**

## **\*\*You MUST complete your Expense Profile before submitting your first report**\*\*

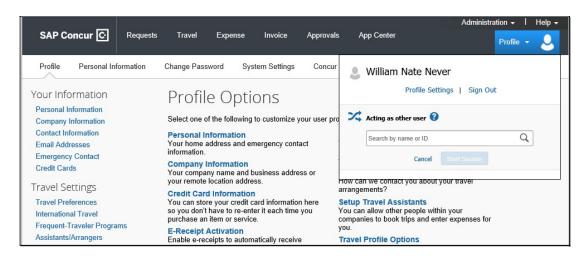
Use the **Profile Settings** page to set or change your personal preferences. To avoid reentering personal and permanent information about yourself (email, traveler type, default index, etc.), complete your profile after logging onto SAP Concur for the first time and update it whenever your information changes. Your profile settings options include:

- Approvers
- Attendees
- Expense Delegates
- Expense Preferences:
  - o Email notifications
  - o Prompts

## **Profile Options**

To access your profile information

1. Click **Profile > Profile Settings**.



2. For first time users, ALL highlighted options should be set up

Profile

#### Change Password System Settings

Concur Mobile Registration

Your Information Personal Information Company Information

Contact Information Email Addresses

Request Settings Request Information Request Delegates Request Preferences Request Approvers Favorite Attendees International Travel

#### Expense Settings

Expense Information Expense Delegates Expense Preferences Expense Approvers Favorite Attendees

#### Other Settings

System Settings Connected Apps Concur Connect Change Password Forgot Concur Mobile PIN Concur Mobile Registration Profile Options

Select one of the following to customize your user profile

#### Personal Information

Personal Information

#### Expense Delegates

Delegates are employees who are allowed to perform work on behalf of other employees.

#### Expense Preferences

Select the options that define when you receive email notifications. Prompts are pages that appear when you select a certain action, such as Submit or Print.

#### Concur Mobile Registration

Set up access to Concur on your mobile device

#### System Settings

Which time zone are you in? Do you prefer to use a 12 or 24-hour clock? When does your workday start/end?

#### Request Preferences

Select the options that define when you receive email notifications. Prompts are pages that appear when you select a certain action, such as Submit or Print.

#### Change Password Change your password.

## Set up Personal Information

Note: Your name and Michigan Tech Employee ID will populate from Human Resources

- 1. Go to Email Addresses
- 2. Click Verify Email link.
- 3. A verification code will be sent to your @mtu.edu address. Copy and paste that verification code into the corresponding field in Concur.
- 4. Click Save.

#### With your verified email address, you can:

- Forward your receipt images as attachments to <u>receipts@concur.com</u> to have your receipts uploaded into your **Available Receipts** on your Expense Home Screen.
- If you have a Delegate, your Delegate can email a receipt to <a href="mailto:receipts@concur.com">receipts@concur.com</a>, and include the user's verified email address in the *Subject* line of the email. This will ensure that the receipt is associated with the correct user.

#### Expense Settings

#### **Expense Information**

- 1. Go to Expense Information
- 2. Select the Traveler Type from the drop down
- 3. Select your default Index from the drop down
- 4. Click Save

#### **Expense Preferences**

- 1. Go to Expense Preferences
- 2. Select the options that define when you receive email notifications
- 3. Click Save

### **Expense Delegates (only if needed)**

An Expense Delegate is able to prepare your expense reports and/or can approve reports on your behalf and/or create and submit requests (International Travel/Cash Advances).

- 1. Go to Expense Delegates
- 2. Click Add
- 3. Search for the name of the employee; click on the name
- 4. Select the Delegates roles (which actions you will allow your Delegate to perform on your behalf)
- 5. Click Save

If you are a Delegate for another person, your roles may be viewed on the **Delegate For** tab

## **Request Settings**

#### Request Information (this information will default from Expense Settings)

## Concur Mobile Registration

The Concur Mobile App allows for you to manage your travel expenses while on the go. It also allows you to take a photo of your receipt which uploads into your Concur account.

Follow the instructions on this page for Concur Mobile.

## Delegates

If you are acting as an Expense *delegate* for another employee (*delegator*):

• Any changes you make on this page affect <u>only the delegator</u> and <u>do not</u> change your personal information.

## Acting as a Delegate

If you have been assigned to work as a delegate, your delegator will define which tasks you can complete, such as preparing reports, submitting reports, etc.

To work as a delegate

- 1. Click **Profile > Act on behalf of another user**.
- 2. Select the appropriate delegator's name.
- 3. Click Start Session.

NOTE: Notice that the Profile menu now displays **Acting as** and shows the name you just selected.

4. You are now officially working on behalf of that person. Complete the normal processes of creating reports, printing, etc.

To select a different user, follow the same steps but click a different name.

5. To return to your own tasks, click **Acting as**, and then select **Done acting for others**.

💄 User Name	Help Acting as Cyrus, Danielle M
Profile Settings   Sign Out  Acting as other user  Act on behalf of another user	Currently acting as Cyrus, Danielle M Profile Settings   Sign Out
Act as user in assigned group (Proxy)     Search by name or ID	<ul> <li>Acting as other user ?</li> <li>Act on behalf of another user</li> <li>Act as user in assigned group (Proxy)</li> </ul>
Cancel Start Session	Search by name or ID Cancel Start Session Done acting for others

## International/Domestic Travel/Cash Advance Request

\*REQUIRED for ALL international travel. Also used for any travel where a cash advance is being requested.

\*All International Travel on a General Index (A1XXXX) will require VP approval from the respective department. This will route through the Concur approval flow upon submission of the report.

#### 1. Click **Home > Requests**

-OR-

. . . . .

#### 2. Click Create New Request

Create New Request				*
				* Required field
Request/Trip Name (City, State MMDDYY) *	Request/ Trip Start Date *		Request/Trip End Date *	
Verona, Italy 102022	10/20/2022		10/27/2022	
Request /Trip Purpose *	Destination City *		Destination Country *	
3. Meeting	✓ IT ✓ Verona, ITALY		ITALY (IT)	~
Traveler Type *	Will this trip contain personal travel?*	r	Personal Dates of travel	
Staff	✓ No	v	·	
Business Purpose *	Index		_	
Invited Conference Speaker	▼	ancial Svcs & Operations		
Comment To/From Approvers/Processors				
				110

- 3. Complete all required fields (Red asterisks). The Request/Trip name should be the City, State and Travel Start Date or City, Country and Travel Start Date for International Travel.
- 4. Click Create Request.
- 5. Click Add under the Expected Expenses.

			Administration
SAP Concur C Requests Expense	Approvals Reporting▼	App Center	Profile 👻 😣
Manage Requests Process Requests			
Verona, Italy 102022 and Not Submitted   Request ID: 36DN			Copy Request Submit Request
Request Details 🗸 Print/Share 🗸 Attachments 🗸			
EXPECTED EXPENSES			
Add Edit Delete All			
		Expected Expenses ses to this request to submit for approval.	

Cancel Create Request

6. Click Total Estimated Trip Cost.

Add Expected Expense	×
Search for an expense type	
Total Estimated Trip Cost	

7. Enter the total estimated amount of the trip in the *Transaction Amount* field (If a cash advance is also being requested, include this amount in the total estimated amount.).

New Expense: Total Estimated Trip Cost \$1	,000.00 Cancel Save
Allocate Request/Trip Start Date	Request/Trip End Date
10/20/2022	10/27/2022
Transaction Amount * Currency *       1,000.00     US, Dollar	Comment
Save Cancel	

- 8. Save. If you are not requesting a Cash Advance, skip to number 12 Submit Request
- 9. If you need to add a Cash Advance to this Request, click on Request Details Add Cash Advance

Verona, Italy 102	2022 💼		Copy Request Submit Request
Not Submitted   Request ID: 3	36DP		
×			
Request Details V Print/Share N	<ul> <li>Attachments</li> </ul>		
Request	\$		
Edit Request Header Edit			
Request Timeline			
Audit Trail Linked Add-ons Add Cash Advance		No Expected Expenses Add expected expenses to this request to submit for approval.	

- 10. Enter the Cash Advance Amount > Save
- 11. The index for the cash advance will be the index on the report header. The cash advance cannot be split between multiple indexes. **See information below regarding cash advance payments.**
- 12. Submit Request.

## Cash Advance - Payments

All cash advances will be paid seven days prior to the first date of travel, if the cash advance is fully approved seven days prior to travel. Payments will be made via direct deposit or check, depending how the employee is set up in Banner. We <u>CANNOT</u> *Direct Deposit Override* Concur Cash Advance Requests.

# Cash Advance – Attach/Apply to Report

An Expense Report can be created directly from an approved Cash Advance Request, which will automatically attach the cash advance:

- 1. Click on **Home > Requests** on the black toolbar.
- 2. Click on the approved Request

SAP Concur C Requests Expen	se Approvals	ş.	Acting as DeVoge, Reid C 🔻 🔗
Manage Requests			
Manage Requests			
REQUEST LIBRARY View Active Re	equests 🗸		
	APPROVED 10/18/2022	APPROVED 10/10/2022	
+	Integrity in Sports/Gaming-FBI	Crisis Management Lansing, MI	
Create New Request	\$168.00	\$232.00	
	Approved	Approved	

3. Click **Create Expense Report**. All Report Header information from the request and the cash advance information will copy over to the Expense Report.

Integrity in Sports/Gaming-FBI \$1 Approved   Request ID: 36CR	168.00	More Actio	ons 🗸 🛛 Ci	reate Expense Report
Request Details V Print/Share V Attachments V CASH ADVANCES: 1 Amount \$168.00				
EXPECTED EXPENSES	Details↑↓	Date 😇	Amount <b>↑</b> ↓	Requested <b>↑</b> ↓
Total Estimated Trip Cost		10/18/2022	\$168.00	\$168.00
				\$168.00

4. Add expenses and **Submit** report.

Expense

-OR-

Add a cash advance to an already existing expense report:

## 1. Open the report > Report Details > Manage Cash Advances

SAP Concur 🖸	Requests	Expense	App Center				Profile ·	Help+
							PIUMe	$\sim$
Manage Expenses Vie	ew Transactio	ons Cash A	dvances					
<b>1</b> There are cas	h advanc	es available	e to add to this report. Vie	w				×
Chicago, Illinois 01/12/2020 \$708.75 💼 Copy Report Submit Report								
Returned   View Re	eport Timeli	ne						
Report Details   Print/Sh	nare 🔻 Ma	anage Receipts	•					
Report Report Header	lit			Combine Expenses	Move to 🔻			
Report Totals	lype	Ex	pense Type	Ve	ndor Details	Date 🕶	Requ	ested
Report Timeline Audit Trail	cket	E7	750 - Mileage Allowance			01/12/20	20 \$4	176.68
Allocation Summary Linked Add-ons	Picet E701 Conference Ease DSS 01/12/2020 \$200.00							
Manage Requests Manage Cash Advances	P-CARD	Eī	751 - Gas/Fuel - Personal Vehicle		tomobile Parking Lots & Garage <sub>10</sub> , Nevada	02/23/20	19 \$	32.07
Manage Travel Allowance							\$7	08.75

2. Add > select the correct cash advance to attach to the report > Add To Report

Cash Advances Available: 3	Availa	able Cash Advances					×
Add Remove		Cash Advance Name 🔺	Date Issued	Foreign Amount	Exchange Rate	Amount	Balance
		Detroit, MI 080119-USD	03/17/2019	\$400.00	\$1.00000000	\$400.00	\$400.00
		Detroit,MI 040119-USD	04/02/2019	\$1,500.00	\$1.00000000	\$1,500.00	\$1,500.00
		Honolulu, HI 020117-USD	03/15/2019	\$555.00	\$1.00000000	\$555.00	\$555.00
					Car	ncel A	dd To Report

## Cash Advance – Repay Unused Amount

# \*Monies owed to the University from a Cash Advance <u>MUST</u> be paid back to the University in full before the Expense Report can be submitted for approval.

- 1. To pay back monies owed to the University, please access the Non-Student Payment Portal on the Michigan Tech University website - <u>Non-Student Payment Portal</u>
  - a. Enter all required information (\*Red Asterisk) Name, Email, Phone, Payment Amount.
  - b. Choose the Payment Method Electronic Check to avoid any fees.
  - c. Choose the Payment Type Travel Repayment.
  - d. Click Continue
  - e. Enter Index#, ID# (M#), Travel Start Date, Destination
  - f. Click Continue
  - g. Click Make Payment
  - h. Enter required payment information (\*Red Asterisk)

**Michigan Tech Payments Form** 

Enter your contact information, payment amount and type of payment.

• Master Card/Discover/American Express/Visa transactions will be charged a NON-REFUNDABLE fee of 2.3 percent.

· There are no fees associated with submitting an electronic check.

When complete, press the "Continue" button. To start over, press the "Reset" button.

Name: *	
Email: *	
Phone: *	
Payment Amount: *	
Payment Method: *	<ul> <li>Credit Card / Debit Card</li> <li>Electronic Check</li> </ul>
Payment Type: *	<ul> <li>Health/Retiree Cobra, Life, Dental Payment</li> <li>Other Outstanding Invoices Payment</li> <li>Sponsored Programs Payment and you have an Invoice</li> <li>Sponsored Programs Payment and you DO NOT have an Invoice</li> <li>Travel Repayment</li> </ul>
Continue Res	et

- Add an expense on your Concur report for the returned amount Add Expense > A113-Cash Advance Returned
- 3. Enter the amount being returned > attach the receipt from the online payment that was emailed to you (save it as a PDF file) > **Submit Report**.

# Recall/Cancel a Request

SAP Co	ncur 🖸 Requests	Expense App	provals App Center	Profile + 💄	
Manage F	Requests New Request	Quick Search			
Active Requests (1)				Date Regard Capy Regard Classification	ivate Request
View • Request Name  VBegins With	v		Go		
Request Name Request ID	Status			Request Dates + Date Submitted	Total
Detoit, MI 122818 337E Attend/Host GLI Hockey bournament held at Little Caesars Arena	Submitted & Pending Approval - Comment: Please RUSH	Test, DCD2 AA		12282018 02282019 01012019	\$2,000.00

- 1. Home > Requests > Manage Requests
- 2. Select the report you would like to recall/cancel (click to select Do Not Open report).
- 3. Choose either Cancel Request or Recall

							Administration - T Thep	
	SAP Concur 🖸 Re	quests	Expense Approvals	Арр С	Center		Profile - 💄	
	Manage Requests New R	tequest	Quick Search					
Request 337E Request Trip Name (city, State, MMDD 122818 Business Purpose: Attend/Host GLI Ho tournamen Request Header Expense Summary Appr Previous Comment	ockey						Atlachments •	Print / Email • Cancel Request Receil Status: Si Amount: \$2,000.00
Entered By Megan Johnson: Please RU:	SH							View all
Request/Trip Name (City, State, MMDDYY)	Request/ Trip Start Date	R	equest/Trip End Date		Request /Trip Purpose	Destination City	Destination Country	
Detroit, MI 122818	12/28/2018		01/01/2019		7. Team Travel 🗸	Detroit, Michigan	UNITED STATES	~
Traveler Type	Will this trip contain personal travel?	P	ersonal Dates of travel		Business Purpose	Comment To/From Approvers/Processors		
Team Travel 🗸	No	~			Attend/Host GLI Hockey tournament held at Little Caesars Arena			
Index A11850 Financial Sives & Operations Cash Advance Cash Advance Amount 52,000.00								

# **Expense Report - Create**

To create a new expense report

1. On the SAP Concur home page, on the Quick Task Bar, click on **Home** > **Expense** > **Create New Report**.

Concur Expense ~			
Manage Expenses Card Transactions Cash Advances Processor V			
Home / Expense / Manage Expenses			
Manage Expenses			
Report Library			Create New Report
			? View: Active Reports ✓
Wisconsin Dells, WI 020223 (2) 02/02/2023	<b>y</b> 01/12/2023	Escanaba, MI 051122 05/11/2022	Mileage 05/04/2022
\$36.00	\$776.20	\$615.40	\$481.94
Not Submitted	Not Submitted	Not Submitted	Not Submitted

- 2. Complete all required fields on the report header (red asterisks) and the optional fields, as needed. <u>You MUST enter the Business Purpose in the</u> <u>Additional Information field.</u>
- 3. Be sure to scroll down to the bottom of the screen to choose **Yes** or **No** for **Claim Travel Allowance** (Per Diem).

Claim Travel Allowance	
Does this Travel Expense Report include a Meal Per Diem?	
Yes, I want to claim Travel Allowance	
No, I do not want to claim Travel Allowance	
	Dansel

Click Create Report, if you chose No, I do not want to claim Travel Allowance.
 -OR-

Click Next, if you chose Yes, I want to claim Travel Allowance

- 5. At this point, you will do the following to complete the report:
  - Create a Travel Itinerary (See Table of Contents), if you chose to claim your travel allowance.
  - Add Out-of-Pocket Expenses (See Table of Contents) to your expense report.
  - Add Purchasing Card Transactions (See Table of Contents) to your expense report.

# Travel Allowance (Per Diem)

\*Per University Policy and GSA Guidelines, 75% of daily travel allowance (E721) will be received on the first and last day of travel (This policy <u>DOES NOT</u> apply to a single-day (E714) travel allowance.).

You will need to create a travel itinerary if you selected **Yes** to **Claim Travel Allowance** on the header page.

Travel Allowances For Report:	TEST 02/18/19			□ ×
Create New Itinerary     Available Itinera	rries 3 Expenses & Adjustments			
	agga v			
Add Stop Delete Rows			New Itinerary Stop	
Departure city + No linerary Ross Found	Arrival City	Arrival Rate Location	Ceparare City	Bon
			Go to Single D	Day Itineraries Next >> Gancel

- 1. Create your itinerary stops. An itinerary stop is where the traveler started their day and ended their day. **A minimum of two itinerary stops is required**. (Where did the traveler start their day and end their day?)
- Fill in all of the required fields under *New Itinerary Stop* that are marked with a red bar.
- 3. Click Save after each entry.
- 4. Click **Next** when complete.
- 5. Available Itineraries tab this is a summary of the itinerary that you have just created.
- 6. Click Next
- 7. Expenses & Adjustments tab select the meals that you **DO NOT** want to claim.

avel Allowances For Report: TEST 02/18/19							
1 Create New Itinerary 2	Available Itineraries 3 Expenses & Adjustments						
Show dates from	to Go						
Exclude   All	Date/Location .	Breakfast Provided	Lunch Provided	Dinner Provided	Allowance		
	02/15/2019 Orlando, Florida				\$21.50		
	02/16/2019 Orlando, Florida	V			\$33.50		

- Check the individual meal box (i.e. Breakfast Provided, Lunch Provided, etc.) = NOT claiming that meal.
- Check all three individual meal boxes = claiming NO meals but you ARE claiming the \$5 Incidental Expense (tip) allowance.
- Check the far-left box (**Exclude**) = claiming NO meals and NO \$5 Incidental Expense (tip) allowance.
- 8. Click Create Expenses to add the travel allowance (per diem) expenses to your report.

# Travel Allowance (Per Diem) Reduction

This would be used when you do not wish to claim the entire GSA standard per diem rate. (i.e. if your department has its own allowable, lower, Travel Allowance-Per Diem-expense rate or you want to claim the actual amount that you spent.)

 After Creating a Travel Itinerary > Add Expense > Create New Expense > search for Account Code E729-Meal Per Diem Reduction in the Search for an expense type field and the account choice will appear.

Test Per Diem R	0 + Available Expenses Create New Expense	ctions 🔻 Submit Re
Report Details   Print/Share	per	
Add Expense Edit	▲ Travel A127C - Personal, non-reimbursable expense	
Receipt Payment Type	E726 - Lodging at a personal residence	Date - Reque
Out of Pocket	E729- Meal Per Diem Reduction	11/09/2018 \$4
Out of Pocket		11/08/2018 \$6
Out of Pocket		11/07/2018 \$6
		11/06/2018 \$6
Out of Pocket		

- 2. Complete all required fields (red asterisk).
- 3. In the **Transaction Amount** field, <u>you MUST enter that amount as a **NEGATIVE** (i.e. -\$25.00).</u>
- 4. Click Save Expense.

## Single-Day Travel Allowance (Per Diem)

\*Single day travel meals are considered taxable to employees by the IRS. Expense Type **E714 – Taxable Meals – Day Travel** <u>MUST</u> be used for single day meal reimbursements. Concur's per diem function (Travel Allowance) can only record expenses to **E721 – Per Diem Meals** so you <u>must use the steps outlined below</u> to compute and record single-day per diem reimbursements.

#### The 75% first/last day policy **does not** apply to Taxable Meals for Day Travel.

- 1. Create a **New Report** as you would a multiple day trip. The **Report/Trip Business Start** and **End Dates** should be the <u>same</u>.
- 2. Click **No, I do not want to claim Travel Allowance > Create Report**. This is usually the default.

	Report/Trip Business Start Date *	Report/Trip Business End Date *
Report/Trip Name (City, State MMDDYY) *		
Marquette, MI 020120	02/03/2020	O2/03/2020
Report/Trip Purpose *	Additional Information *	Traveler Type *
4. Recruiting	To meet with a potential student-athlete.	Staff •
Does this trip include personal travel? *	Personal Travel Date	index *
No	•	T - (H41021) H41021 Hockey Recruiting
Department		
Financial Services & Operations		
Comments To/From Approvers/Processors		
loes this Travel Expense Report include a Meal Per Diem?		
Claim Travel Allowance Does this Travel Expense Report include a Meal Per Diem? ) Yes, I want to claim Travel Allowance		
Does this Travel Expense Report include a Meal Per Diem?		

- 3. Click Add Expense > Create New Expense > E714-Taxable Meals Day Travel
- 4. Enter the *M&IE Total* (Total of the meals you wish to claim. I.E. Breakfast, Lunch or Dinner) amount (Found at GSA Website): <u>https://www.gsa.gov/travel/plan-book/per-diem-rates</u>

	<b>BUYING &amp; SELLING</b>	REAL ESTATE	POLICY & REGULATIONS	SMALL BUSINESS	TRAVEL	SHARED SERVICES	TECHNOLOGY	ABOUT US				
GSA	bonno di Secento	NEAL COTATE		SMALL DUSINESS	TRAVEL	SHARED SERVICES	TECHNOLOGI	AD00103				
Home > Travel > Plan & Book	< > Per Diem Rates > Per Dien	n Look-up										
Meals & Incident	als (M&IE) Breakdo	own						•				
Use this table to find the fe	ollowing information for fede	eral employee travel:										
M&IE Total - the full daily	amount received for a single	calendar day of trave	M&IE Total - the full daily amount received for a single calendar day of travel when that day is neither the first nor last day of travel.									
Breakfast, lunch, dinner, incidentals - Separate amounts for meals and incidentals. M&IE Total = Breakfast + Lunch + Dinner + Incidentals. Sometimes meal amounts must be deducted from trip voucher. See More Information												
			identals. M&IE Total = Breakfast + Li	unch + Dinner + Incidentals.	Sometimes me	eal amounts						
must be deducted from tri	p voucher. See More Informa	ation	identals. M&IE Total = Breakfast + Li I and equals 75% of total M&IE.	unch + Dinner + Incidentals.	Sometimes me	eal amounts						
must be deducted from tri	p voucher. See More Informa	ation		unch + Dinner + Incidentals.	Sometimes m	eal amounts	Filter Results.					
must be deducted from tri	p voucher. See More Informa	ation		unch + Dinner + Incidentals. Lunch	Sometimes me	eal amounts Incidental Expenses	Filter Results. First & Last Day of Travel					
must be deducted from tri First & last day of travel - Primary	p voucher. See More Informa	<mark>ation</mark> t and last day of trave	l and equals 75% of total M&/E.			Incidental	First & Last					
must be deducted from tri First & last day of travel - Primary Destination ()	p voucher. See More Informa amount received on the firs County ① Wayne	ation t and last day of trave M&IE Total	l and equals 75% of total M&IE. Continental Breakfast/Breakfast	Lunch	Dinner	Incidental Expenses	First & Last Day of Travel					

5. Complete all required fields (Red Asterisk) – No receipt is necessary. Select **Save Expense**.

Details	Itemizations			Hide Receipt
Allocate		* Required fiel	d	
Expense Type *				
E714 - Taxable Mea	als - Day Travel	~		
Transaction Date *		Additional Information		
01/01/2023				
Enter Vendor Name		City of Purchase		<u>^</u>
		• ~		<u>^</u>
Payment Type *				Add Receipt
Out of Pocket	~			Click to upload or drag and drop files to upload a new receipt. Valid file types for upload are .png, .jpg, .jpeg, .pdf, .tif or .tiff.
Amount *		Currency *		5MB limit per file.
26.00		US, Dollar 🗸		
Index				
🝸 👻 (A11850) A	A11850 Financial Sv			

6. Complete expense report as applicable and **submit**. To see how to claim Personal Car Mileage, see page 37.

# Add Expenses - Out-of-Pocket

To add an out-of-pocket expense to a report:

- 1. From the open report, Add Expense > Create New Expense tab
- 2. Enter the Expense Type code or start typing the name in the *Search for an expense type* field and select the correct Expense Type from the list.
  - NOTE: Do not use Expense Types beginning with E3xx COS (Cost of Sales) unless you are purchasing items for resale.
- Complete the required fields (\* Red Asterisk) and any necessary optional fields > click one of the following as applicable:
  - Attach Receipt Image To upload and attach receipt images.
  - Itemizations To itemize the expense to multiple Expense Types.
  - **Save Expense** To save the out-of-pocket expense.
  - **Cancel** To exit without saving this expense.

Vew Expens	Se		Cancel	Save Expense
Details	Itemizations			Hide Receipt 📱
	,	Indicates required field		
Expense Type *				
Computer Hardwar	e	~		
Transaction Date *	Business P	ırpose		
MM/DD/YYYY				
Vendor Name	City			
	•			
Payment Type *				
Out of Pocket	~			
Transaction Amount *	Currency *		•	
	US, Dol	ar 🗸	Attach Receipt Image	
Personal Expense (do	o not 👘 🗌 Has VA	r l	Allach Receipt Image	
reimburse)	Receipt Sta	tus *		
	No Rec	eipt		
Comment				
Save Expense	Cancel			

# Add Expenses - Purchasing Card Transactions

On the SAP Concur home page, you can view a list of any unassigned credit card transactions in the **Available Expenses** section.

You can add purchasing card transactions to an expense report in the following ways:

- From the open expense report
- From the Available Expenses section (you might need to scroll down) (Expense > Manage Expenses on the sub-menu)

## From the open expense report

To add purchasing card transactions within the open report:

- 1. Click Add Expense.
- 2. From the **Available Expenses** tab, select the appropriate expense(s) check the appropriate box(es) to the left of the expense(s).

	_				Admin	istration <del>+</del>   Help <del>+</del>
SAP Concu	Add Expense				3	× Profile - 💄
Manage Expens			1			
Alerts	7 Available Expenses	+ Create New Expense				~
There	Payment Type	Expense Type	Vendor Details	Date -	Amount	×
			Courtyard	02/23/2018	\$605.41	
client vis			Avis	02/23/2018	\$527.82	Submit Report
Not Submitted			Courtyard	01/12/2018	\$1,389.93	
Report Details 🔻			Avis	01/12/2018	\$580.78	
Add	American Express	Taxi	Uber	11/17/2017	\$24.00	
	American Express	Office Supplies	Staples	11/16/2017	\$68.23	
Alerts	Out of Pocket	Hotel	Wyndham Hotels	08/02/2017	\$682.00	Requested
						\$ \$314.60
				Close	Add To Report	\$314.60

- 3. Click Add To Report.
- 4. Enter all required information and attach receipt(s).

## From the Available Expenses section on the Expense Home Page

To assign transactions to a report from the Available Expenses section

1. From the **Available Expenses** section on the expense home page (you might need to scroll down) Select the appropriate transaction(s) – check the box to the left of the expense(s).

TIP: Select the uppermost check box to select all transactions.

- 2. Click Move to.
- 3. Click the name of the appropriate report or select New Report.

4. If you select an **existing report**, the report opens and the selected expense(s) is/are attached to the report. Complete all required information and attach the receipt(s).

5.	If you select New Report, the Create New Report page appears. Enter the report
	information as usual

Delete	Combine Expenses	Move to 🔻			
Rece	eipt Payment Type	Trip to Dallas	Vendor Details	Date -	Amour
		Office Supplies Trip to Seattle	Courtyard	01/12/2018	\$1,389.93
	Company Paid	Business Trip Conference in Miami	Alaska Airlines	12/11/2017	\$171.40
	American Express	Monthly Office Supplies Trip to Miami	Staples	11/16/2017	\$68.2
	<b>W</b>	Client Visit	Fairfield Inns	09/29/2017	\$374.03
	Company Paid	New Report	American Airlines	09/07/2017	\$1,026.10
	Company Paid	Airfare	American Airlines	08/21/2017	\$521.1
	Company Paid	Airfare	American Airlines	08/21/2017	\$467.10
	Out of Pocket	Hotel	Wyndham Hotels	08/02/2017	\$682.00

\*\*\*See University Purchasing Card Transactions Allocation Procedure for more detailed instructions (Help > Training > Listed under Guides and FAQs\*\*\*

## **Business Meals**

#### Policy Statement

Michigan Tech will reimburse employees/businesses who host events, meals, and banquets for the purpose of University business.

\*If you are paying a vendor directly, please submit the request using the Business Meal and Banquet form available on the web. Do NOT use Concur.

#### **Policy Requirements**

Claims for reimbursement are to be filed within two (2) weeks of the event on a Business Meals Expense Report with supporting documentation attached. Original, itemized receipts are to be obtained for all such expenses and are to be attached to the Business Meals Expense Report. The receipts should be **itemized**, **show the date**, **the name of the facility at which the event took place**, **and the total charge**. Reimbursement for or payment of actual and reasonable expenses should be documented and supported by itemized receipts and are limited as follows:

- Business meals.
- Banquets for business functions.
- Events hosted at a private residence for business functions.

#### 1. On the Expense Home Page - Click Create New Report.

SAP Concur 🖸	Requests	Expense		Acting as	• 🐣
Manage Expenses					
Manage Exp	benses				
REPORT LIBRAR	Y View Acti	ve Reports 🔻			
Create New	Report				

2. Complete all required information on the report header (\*Red Asterisk).

#### Report/Trip Name

Enter the City where meal/event took place & date of meal (*example: Marquette, MI 021819*)

#### **Report/Trip Business Start Date and End Date**

Enter the Date of meal in both fields (should be the same).

#### **Report/Trip Purpose**

Select the purpose from the drop-down menu. You <u>MUST</u> enter information regarding the purpose in the **Additional Information** box.

#### Traveler Type

Who is claiming the meal reimbursement?

#### Does this trip include personal travel? No

Index

Select from drop down menu.

**Department** Select from drop down menu.

**Comments To/From Approvers/Processors** Enter any additional information you might like to provide to the approver/processor.

**Claim Travel Allowance** NO! <u>Always NO</u>, when only expensing a business meal.

#### 3. Create Report > Add Expense > Create New Expense

- 4. Select Expense Type E706 Business Meals Expense
- 5. Complete all required fields (\*Red Asterisk).

lew Expens	se			Cancel Save Expe
Details	Itemizations			Hide Receip
Attendees (0)	Allocate			
Expense Type *		* Indicates required field		
E706 - Business M	leal Expenses-Off C	Campus 🗸		
Index		Transaction Date *		
A11850 Einaneiel	Svcs & Opera			
Additional Information		Enter Vendor Name		
City of Purchase		Payment Type *		
• •		Out of Pocket		
Transaction Amount *		Currency *	<b>•</b>	
		US, Dollar 🗸	Attach Receipt Image	
Comment				

- 6. Enter which meal is being claimed in the **Additional Information** field and the restaurant name in the **Enter Vendor Name** field.
- 7. Attach Receipt Image, to upload your itemized receipt.
- 8. Add Attendees (see Business Meals Add Attendees)
  - **a.** There should be at least one person who is <u>not</u> a Michigan Tech University employee.

\*See **Receipts - Upload** (see Table of Contents) for correct and incorrect receipts.

## **Business Meals – Add Attendees**

Business meal expenses, require you to add attendees to the expense. **\*You may NOT submit a report that expenses a business meal without listing the attendees.** 

To add attendees to a business meal:

1. From the Expense Details screen, click Attendees.

			Art and the second second				Administration -   Help -
SAP Concur 🖸	Requests	Travel	Expense	Invoice	Approvals	App Center	Profile 🗕 💄
Manage Expenses	View Transactio	ons					
Business M 4/08/2015   Caf				5.76			Close Expense
Details	Itemiza	ations					Show Receipt
	- 1 Contract - 1						
Attendees (1)	Allocat	tions					* Indicates required field
& Attendees (1) Expense Type *	Allocat	tions			Transaction Dat	te *	* Indicates required field Business Purpose *
	]	tions			Transaction Dat		10 M
Expense Type *	]	tions City *					Business Purpose *
Expense Type *	]	City *	, Washingto	n	04/08/2015		Business Purpose *
Expense Type * Business Meal (a Vendor Name *	ttendees)	City *		n	04/08/2015		Business Purpose * Dinner with customer. Payment Type *

2. In the Attendees window, click Add.

Attendees	×
E706 - Business Meal Expenses-Off Campus \$200.00	
Attendesc: ()	
Add Remove	
No Attendees	
Add attendees to show the people associated with this expense.	

3. The Add Attendees window appears

#### Add Attendees

Recent Attendees	New Attendee	Attendee Groups	No Shows
Attendee Name	Attendee Title	Company	Attendee Type
Tina, Markus	Account Manager	ABC Company	Business Guest
Jones, Sam	Account Manager	ABC Company	Business Guest
Jones, Edward	Marketing Rep	XYZ, Inc	Business Guest
Smith, John	Sales Manager	ABC Company	Business Guest
earch All Attendee Histor	у		

You can add attendees in several ways:

\*When entering a new attendees name please use the format Last Name, First Name

• **Recent Attendees** Tab– Select the check box next to the appropriate attendee.

×

- New Attendee Tab Search for the Business, Guest or Employee. If you need to create a new attendee, click Create New Attendee, complete the required fields, and then click CreateAttendee. When you are done adding attendees, click on Cancel. Select the Attendee Name (check box)> Save
- Attendee Groups Tab Select from your Favorites or My Team (these are configured in your Profile settings).

Recent At		+ New Attendee			
Recent A	lenuees	New Allendee	Attendee Groups		
Donor -	Search b	by first or last name			
More Searc	h Options		Can't find	d an attendee? Creat	e New Attendee
				Close	Search

4. Click Save.

# Lodging Expenses - Add/Itemize

A hotel bill typically contains a variety of expenses including room fees, taxes, parking, meals, valet, telephone charges, and personal items. You must itemize these expenses so that they can be allocated correctly. Lodging Itemization allows you to quickly itemize recurring room rates and taxes. You can then itemize the remaining charges on your hotel bill, and adjust for any rate changes during your stay.

To create a lodging expense:

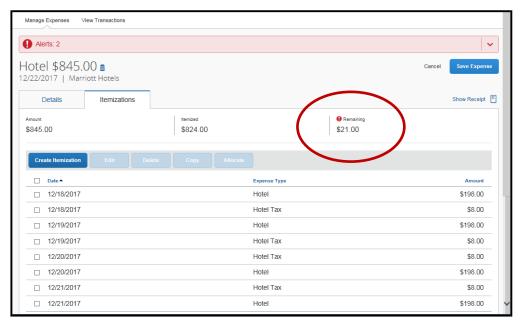
- 1. With the expense report open, **Add Expense** > **Create New Expense** tab, and then select the lodging expense type *E708-Lodging and Lodging Deposits*.
  - The page refreshes, displaying the required and optional fields for the selected expense type.
- 2. Complete the fields as directed.
- 3. Itemizations Tab > Create Itemization.
- 4. Select the appropriate lodging Expense Type *E708-Lodging and Lodging Deposits*. You can then select if this Entry Type is a **Recurring Itemization** (*enter the amount/tax per night*) or **Single Itemization** (*enter one total for the entire stay*).

		ging Deposits \$1	00.00 💼		Cancel	Save Itemization
2/22/2019 As Details	totel Itemizations					Show Receipt
Amount \$100.00		Itemized \$0.00		Remaining \$100.00		
New Itemization Expense Type *						
E708 - Lodging an Entry Type: Recurring   02/18/2019 - 02/22/2019						~
Your hotel room rate was	The Same Ev	ery Night		Not the Same		
Room Rate (per night) *		oom Tax (per night)	Tax 2 (per night)	Tax 3 (per night)		
(Amounts in USD) Save Itemization	Cancel					

Select **Recurring** Itemization, select whether your hotel room rate was **The Same Every Night**, or **Not the Same**.

- 5. Enter the Room Rate (per night) and Room Tax (per night), as applicable.
- 6. Click **Save Itemization**.

7. If there is a remaining amount that needs to be itemized (other charges, for example, for incidentals or room service), the remaining amount is displayed in the **Remaining** field. Continue to itemize the amounts until the balance is \$0.00.



#### 8. Click Save Expense.

\*\*If a personal expense (i.e. room service, snack) is charged to the room and the room was paid for with a University Purchasing Card you <u>must</u> itemize that expense to Expense Type A127C – Personalnon-reimbursable expense. This amount will be deducted from the total amount being reimbursed or, if the total is more than your out of pocket reimbursement, you will receive an invoice noting how to pay back that money to the University. If the purchase was an out-of-pocket expense, please deduct the amount of the expense from the receipt total.

## Itemize Expenses

Use the **Itemizations** tab within the expense to ensure that each of your expenses is accounted for correctly – expensing to multiple Expense Types.

To itemize an expense:

- 1. Create the expense as usual, and then click the **Itemizations** tab (instead of Save Expense).
  - Amount, Itemized, and Remaining amounts are displayed.
  - A red exclamation point icon appears next to the **Remaining** amount, indicating that you need to itemize this expense.

Computer H 4/18/2018	lardware \$	\$349.00 💼
Details	Itemizations	
Amount \$349.00	Itemized \$0.00	Remaining \$349.00
Create Itemization	More Actions 🔻	
Create iten	No Itemizations. nizations for the items o	

- 2. On the Itemizations tab, click CreateItemization.
- 3. Select the **Expense Type** that applies to the first itemization from the dropdown list.
  - The page refreshes, displaying the required and optional fields for the selected expense type.
- 4. Complete all required fields (\*Red Asterisk).
- 5. Click Save Itemization.
  - The newly created itemization appears.
- For each additional itemization, on the Itemizations tab, click Create Itemization, select the appropriate expense type and complete the appropriate fields.

• Once you have itemized the Remaining amount of the charge, an alert displays a green Success! checkmark.

_						Administra	ation 🚽	Help <del>-</del>
SAP Concur 🖸	Requests Travel	Expense	Invoice	Approvals	App Center		Profile 👻	2
Manage Expenses	View Transactions							
Success! You have	cleared all alerts on this expe	ense.						~
Computer H 04/18/2018	Hardware \$3	349.00	Ē			Cancel	Save Exp	bense
Details	Itemizations					:	Show Rece	eipt 🗐
Amount \$349.00		Itemized \$349.00			Remaining \$0.00			
Create Itemization	Edit Da							
Date -			Exper	ise Type			Amou	int
04/18/2018			Trad	e Shows			\$300.0	00
04/18/2018			Meet	tings			\$49.0	00

7. Click Save Expense.

## Allocate Expenses

You can allocate expenses to projects or departments (indexes), which will be charged for those expenses. You can allocate a single expense or multiple expenses.

To allocate your expenses (single or multiple):

1. With the expense open, to allocate a *single* expense, click **Allocate**.

Business Mea 06/12/2018   Cafe Mo	l (attendees) \$45	5.76		Cancel Save Expense
Details	Itemizations			Show Receipt
Attendees (1)	Allocate			* Indicates required field
Expense Type *			Transaction Date *	Business Purpose *
Business Meal (attend	ees)	~	06/12/2018	Dinner with customer.
Vendor Name *	City *		Payment Type *	
Cafe Monte	Seattle, Was	shingto	Out of Pocket	
Transaction Amount *	Currency *		Personal Expense (do not	Has VAT
45.76	US, Dollar	~	reimburse)	Receipt Status *
				No Receipt
Comment				
Save Expense Car	ncel			

2. With the report open, to allocate *multiple* expenses, select the appropriate expenses on the left side of the page, and then click **Allocate**.

Not Su	Ibmitted			rence \$359.51	More Actio	ons 🔻 Si	ubmit Report
	Details 🔻			Receipts 🔻			
4	Add		it Delete	Copy Allocate	Combine Expenses Move to 🔻		
	Alerts	Receipt	Payment Type	Expense Type	Vendor Details	Date 🕶	Requested
Ӯ	<u>^</u>	+	Out of Pocket	Office Supplies	Staples Memphis, Tennessee	06/15/2018	\$68.23
V		+	Out of Pocket	Hotel	Vista Inn Memphis, Tennessee	06/13/2018	\$162.60
		+	Out of Pocket	Car Rental	Thrifty Memphis, Tennessee	06/13/2018	\$82.92
V		+	Out of Pocket	Business Meal (attendees)	Cafe Monte Seattle, Washington	06/12/2018	\$45.76
							\$359.51

The Allocate window appears. The total expense *Amount*, the amount *Allocated*, and the amount *Remaining* are listed.

Allocate Expenses: 2 \$35.00					
Percent	Amount				
mount 35.00 sult Allocation		Allocated \$35.00 100%		Remaining \$0.00 0%	
					Percent % 75
Add Edit Remov	e Save as Favorite				
Index			Code 🔺		Percent %
A11820 Michigan Tech Fund Services			A11820		25

- 3. Select how you wish to allocate, Percent or Amount.
- 4. Add the additional index or indexes, **Add** > type the index number and then choose it from the drop-down menu.
- 5. Add as many allocations as necessary, from the **New Allocation** or **Favorite Allocations** tabs.

\*You can adjust the amounts and percentages as necessary. The total amount must be allocated 100%, otherwise you will not be able to submit the report.

Alloca	ate ses: 2   \$191.23					×
Amou \$19 Edit Perce	91.23			Allocated \$191.23 100%	Ø Remaining \$0.00 0%	
Add	Edit	Remo	ve Save as	s Favorite		
	Company	Department	Cost Center	Project	Code	Percent %
	United States	Sales	Mid Market		10-300-3030	0
	1390	Sales	Mid Market		-300-3030	50
	1390	Sales	Mid Market	12th Ave Village Gathering Place Acquisition	-300-3030-44-1-206-1125	50
					(	Cancel Save

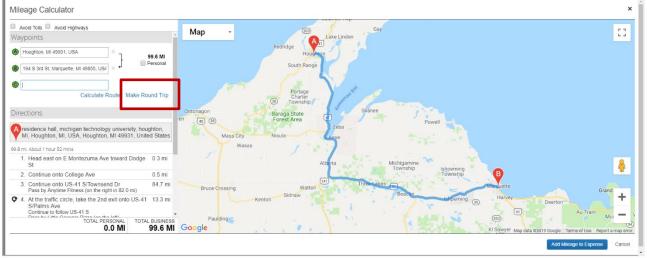
6. Click **Save**.

## Personal Car Mileage

To create a car mileage expense: NOTE: Google Maps is used to calculate mileage

\*When claiming mileage to/from the Houghton County Airport you <u>MUST</u> use Michigan Tech's address of 1400 Townsend Drive, Houghton, MI 49931 or your office's address as your starting location.

- With the expense report open, click Add Expense, and then select the mileage expense type - *E750-Mileage Allowance*.
- 2. Enter the city and state or address of your Beginning Destination
- 3. Enter the city and state or address of you Ending Destination ()



- 4. A screen updates with the total mileage and map of your travel. If this is a round-trip reimbursement, click Make Round Trip. The mileage total will update. (You can click and drag on the map to adjust your route.)
- 5. Click Add Mileage to Expense
- 6. Complete all required fields (red asterisk).

\*\*If you want to include vicinity mileage you may change the total mileage being claimed. Please note in the **Comment** field the reason for the change (i.e. 50 vicinity miles).

7. Click Save Expense or Save and Add Another

## **Foreign Currency Transactions**

When your travel takes you to different countries, Concur will convert foreign currency transactions to your standard reimbursement currency (USD). Current OANDA conversion rates will apply. If a transaction was done in a foreign currency, you MUST enter the expense on your report in that currency.

To account for an expense incurred in another currency:

- 1. With the report open, click **Add Expense > Create New Expense**.
- 2. Search for or enter an expense type.
- Enter the appropriate information in the required and optional fields (\*Red Asterisk). Note the following:
  - Select the "spend" **Currency** from the list to the right of the **Transaction Amount** field. The **Conversion Rate** field appears.
  - The **Conversion Rate** is automatically populated according to the **Transaction Date** and **Currency** entries.

\*Expense calculates the Amount in your reimbursement currency.

- Currency can be converted by multiplying by a particular rate or dividing by a different rate. To switch between multiplication of the rate to division of the rate, click **Reverse** next to the **Conversion Rate** field.
- 4. Complete the remaining fields as appropriate > **Save Expense**.

New Expen.	se		Cancel Save Expense
Details	Itemizations		Show Receipt
Allocate Expense Type *		~	
Business Purpose			Vendor Name Payment Type *
<ul> <li>♥ ▼</li> </ul>			Out of Pocket
Transaction Amount *	Currency *	<b>↓</b>	Personal Expense (do not reimburse)
Conversion Rate *	Reverse Amount in	ISU 6	Has VAT Receipt Status *
1 EUR = 1.19806			Receipt Status
Comment			

## **Receipts - Attach**

**Available Receipts** work with the SAP Concur Imaging Service to provide receipt images that the user can either email or upload images to, and then use to attach images at the line item expense entry level (only). Images in supported format are uploaded using an SAP Concur-verified email address provided by the user during signup, and these images are then available to that user (only) for the purpose of attaching to report expense entries.

See Receipts - Uploading for details (See Table of Contents).

To attach a receipt image to an expense entry using Available Receipts:

Details	Itemizations			Hide Receipt
Allocate		* Indicates required field		
Expense Type *				
Car Rental		~		
Transaction Date *      05/17/2018	Number of rented	days the vehicle was		
Business Purpose	Vendor *			
City *	AVIS Payment T	ype *		
Memphis, Ter	nness Compa	iny Paid 🗸	•	
Transaction Amount *	Currency *	r	Attach Descint Image	
0.00	US, Do	llar 🗸	Attach Receipt Image	
Personal Expense (do n reimburse)	not 📃 Has VA	ιT		
	Receipt St			
Comment				
Save Expense C	ancel			

1. Select an expense to open it to the **Details** tab.

- 2. Click + Attach Receipt Image.
- 3. Select the receipt image you want to attach, click **Attach**.
- 4. The receipt image is attached to the expense entry and displays on the right side of the screen.

Note: You can **Detach** the image or **Append** an additional image from the receipt pane.

## Receipts - Upload

## \*Each receipt MUST be uploaded individually. Documents containing multiple receipts not related to the corresponding expense will not be accepted and will be returned to the user for corrections.

#### \*Please submit detailed/itemized receipts only (see examples).

You can upload your receipts to SAP Concur three ways:

- Email to your SAP Concur account (to yourself or another user) Slowest Method.
- Through the SAP Concur Mobile App (only to yourself) Fastest Method.

-OR-

- Upload scanned documents from your computer (to yourself or another user)
  - Available formats are: PNG, JPG, JPEG, PDF, TIF or TIFF.
  - When scanning, the images should be scanned at 300 dpi or lower to reduce file size. For best results, scan or take a photo as a black and white picture with no more than 1024 x 768 image resolution.
  - o There is a size limit for each image file; the "upload" window displays that limit.
  - No more than 10 files can be uploaded in a single session. To upload more than 10, simply upload the first 10 and then upload another 10, until done.

#### **Email to your Concur Account**

- 1. Scan the receipt into the system and attach the receipt document to an email.
  - a. If you are emailing the receipt to your own account, send the email to <u>receipts@concur.com</u> with a blank Subject line.
  - b. If you are emailing the receipts to someone else's account, send the email to <u>receipts@concur.com</u> and put the recipients email address in the Subject line (i.e. username@mtu.edu)
- 2. Send

#### **SAP Mobile App**

- 1. Open the SAP Concur App
- 2. Click Expenses
- 3. Click + > Add Receipt > Camera
- 4. Take a photo as you normally would with your phone.
- 5. Refresh your web browser on your computer and the receipt will be available in your SAP Concur account immediately.

## Upload scanned documents from your computer

- 1. On the SAP Concur Home Page, click **Expenses**.
- 2. Scroll down until you see your Available Receipts.
- 3. Click Upload Receipt Image.
- 4. Choose the receipts that you wish to upload from your computer.

## **Correct (Detailed/Itemized) Receipt**

The Hut US-41 US-41 Kearsarge, MI, (906) 337-11	49913
Table	1
Dining Room #1	Check 10008
Manager: Dawn	()ests 4
WED 2/06/19	12:50pm
Service of the service of the	
	\$ 1/
2 Coffee	\$5.00
1 Lenonade	\$2.50
1 Danwich	\$9.95
FRENCH	
FF	\$2.95
1 Danwich	\$9.95
FRENCH	
FF	\$2,95
1 Angry Chicken	\$8.95
Kaiser	
FF	\$2.95
1 Hot Ham & Cheese	\$7.95
FRENCH	
THE REPORT AND A DESCRIPTION OF A DESCRI	
Sub/Tt1	\$53.15
Tax	\$3.19
Total Due	\$56.34
Thank you	

for dining with us!!

## **Incorrect Receipt**

mandu							
Nendu K St 453 K Street, NV - Veshington, DC 20001 Phone: 202-209-6039 Fecebook: sanddresstwrant - Tvit sanddresstwrant - Tvis sanddresstwrant -							
Server: Jeff K 02/16/19 8:20 PM							
check #112 Table 23							
Eredit Card Swiped vise xxxxxxx8544 Fine 9:09 PM							
Transaction Type Sale Awthorization Approved Approvel Code 07405C Peyment ID XJXLJAXesrp Card Reader INGENICO_ICM122							
Anount \$35.20							
+ Tip: 7.10							
= Totel:							
×							
Customer Copy							
HAPPY HOUR 7 Days e Wook s4 Draft Boors \$5 Sojutinis \$5 Mandu S5 Liquer Drinks \$5 Nouse Vine							
Powered by Toest							

	The Hut Inn Calumet, MI	
2/06/19	10008	13:03
Check	11	
Table Type	Sale	
Terminal	1	1
Nanager	, Dawn	
1101110	-	d a
Swiped		
Acct		
Card Typ		
Auth		
Trans 10		
Sale		56.34
	Tip \$	9.00
Та	tal \$	65.34
ACCORDI	E TO PAY TOTAL ING TO CARD ISSU INT AGMT IF CRED	JER AGHT
	Customer Copy	

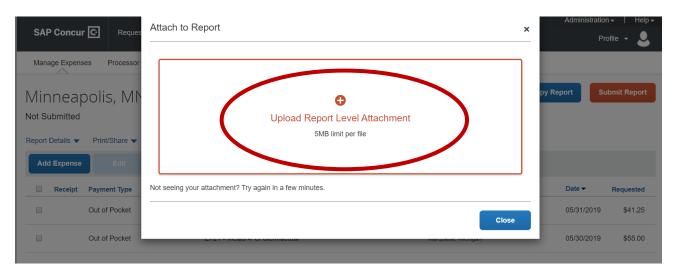
## Attach a Document/Receipt to a Report

To attach a receipt/document at the report level (NOT the expense): \*DO NOT create an E760-Misc Travel expense with a \$0.00 amount just to attach a receipt.

#### With the report open > Manage Receipts > Manage Attachments >

Manage Expenses Processor -Minneapolis, MN 052720 - TEST \$675.54 💼 Copy Report Submit Report Not Submitted Report Details 🔻 Print/Sha Manage Receipts -Add Expense Manage Attachments Combine Expenses Missing Receipt Declaration Receipt Expense T Vendor Details Date -Payment Ty Requested E721 - Meals -Per diem/actual Out of Pocket 05/31/2019 \$41.25 Marquette, Michigan Out of Pocket E721 - Meals -Per diem/actual \$55.00 Marquette, Michigan 05/30/2019 Out of Pocket E721 - Meals -Per diem/actual Marquette, Michigan 05/29/2019 \$55.00 Out of Pocket E721 - Meals -Per diem/actual Marquette, Michigan 05/28/2019 \$55.00 Out of Pocket E721 - Meals -Per diem/actual Marquette, Michigan 05/27/2019 \$41.25 Out of Pocket E750 - Mileage Allowance 05/27/2019 \$428.04

#### > + Upload Report Level Attachment > select receipt/document to attach.



## Copy - Expense

Copy an expense and then update the expense details to quickly enter a reoccurring expense. This is especially useful for recurring business expenses.

To copy an expense:

- 1. With the expense report open, **check the box(es)** of the expense(s) you want to copy.
- 2. Click **Copy**.

	Trip to San Francisco \$171.40 More Actions  Submit Report Submit Report								
Report	Report Details ▼ Print/Share ▼ Manage Receipts ▼								
	Add	Edi	t Delete	Copy Allocate	Combine Expenses	Move to 🔻			
~	Alerts	Receipt	Payment Type	Expense Type	Vendor Details	Dat	e <b>-</b>	Requested	
☑	0	2.7 %-2.L	Company Paid	Airfare	Alaska Airlines San Francisco, California	12/	11/2017	\$171.40 Allocated	
							;	\$171.40	

The new expense is added to the Expenses list. Note the following:

- The original expense date is advanced by one day.
- All allocations, attendees and expense-level comments details from the original expense are copied to the new expense.
- Credit card information, e-receipts, mobile entry information, and travel segments (associated with travel itineraries) from the original expense are <u>not</u> copied to the new expense.

NOTE: This type of information is generally associated with only one expense so it is not copied to the new expense.

• If the Payment Type of the original expense is a credit card, then the Payment Type of the new expense is editable using the dropdown.

## Copy - Report

When creating travel reports for trips that occur routinely, you can copy a previous expense report. The report header information will be copied over. You will need to update the dates and delete the original expenses.

It is allowable to submit more than one report for the same trip at fiscal-year end for PCard travel expenses (i.e., PCard travel expenses incurred *prior* to your trip such as hotel, airline, or conference fees). Any out-of-pocket expenses will *not* be reimbursed until after the trip occurs.

#### 1. Open the report that you want to copy > select Copy Report >

Manage	e Expense	es Processor	•			
Minr Not Sub		olis, MN	\052720 - TEST \$675.54 💼		Sub	m : Report
Report De	etails 🔻	Print/Share 🔻	Manage Receipts 🔻			
Add E	xpense	Edit	Delete Copy Allocate Combine Expenses			
F	Receipt	Payment Type	Expense Type	Vendor Details	Date ▼	Requested
		Out of Pocket	E721 - Meals -Per diem/actual	Marquette, Michigan	05/31/2019	\$41.25
		Out of Pocket	E721 - Meals -Per diem/actual	Marquette, Michigan	05/30/2019	\$55.00
		Out of Pocket	E721 - Meals -Per diem/actual	Marquette, Michigan	05/29/2019	\$55.00

#### 2. Name your report > select the starting date > Create New Report

SAP Concu	r 🖸 Reques	Copy Report	×	Administratio Pr	n <del>-</del>   Help <del>-</del> rofile - <u></u>
Manage Expen	OOIIS, MN Print/Share ✔	New Report Name Copy: Minneapolis, MN 052720 - T Starting date for copied expenses. (Previous Date 05/27/2019) 04/27/2020	Cancel Create New Report	py Report Si	ubmit Report
Receipt	Payment Type	Expense Type	Vendor Details	Date 🕶	Requested
•	Out of Pocket	E721 - Meals -Per diem/actual	Marquette, Michigan	05/31/2019	\$41.25
	Out of Pocket	E721 - Meals -Per diem/actual	Marquette, Michigan	05/30/2019	\$55.00
0	Out of Pocket	E721 - Meals -Per diem/actual	Marquette, Michigan	05/29/2019	\$55.00

## Printing/Submitting Reports

When you complete your expense report, you can print it to save a hard copy for your records or to review required receipts.

#### **Print Reports**

To preview and print the expense report:

1. On the expense report page, click **Print/Share > \*MTU-Details Report with Summary Data.** 

							Administratio	n∙   Help∙
SAP	Concur	Requests	Expense	Approvals	App Center		Pr	ofile 🗕 💄
Manag	ge Expens	es Process Repo	rts					
Not Su	T 02, bmitted	/18/19 \$2	52.50	5 🔻		Mor	e Actions 👻 🛛 Si	ubmit Report
Add	Expense	*MTU-Detailed Re	port with Summa	ary Data				
Add	Expense Receipt	*MTU-Detailed Rep	port with Summa			Move to 🔻	Date 🔫	Requested
Add			Expense <sup>-</sup>	Туре	Allocate Combine Expenses		Date → 02/19/2019	Requested \$5.00 Allocated
		Payment Type	Expense - E762 - Pa	Type		Vendor Details Houghton County Airport		\$5.00

2. On the Detailed Report screen, review the details, and then click **Print, Save as PDF** or **Email**.

#### Submit Reports:

1. On the expense report page, click **Submit Report**. A User Electronic Agreement form will pop-up. You will need to click **Accept & Continue**.

SAP Concur	Reques	User Electronic Agreement	×	Administrati F	ion
Manage Expense PER DIE Not Submitted		py Report S	Submit Report		
Report Details 🔻	Print/Share ▼ Edit				
Receipt	Payment Type			Date 🗸	Requested
	Out of Pocket	Cancel	Accept & Continue	02/04/2020	\$101.00
	Out of Pocket	E721 - Meals -Per diem/actual	Paris, FRANCE	02/03/2020	\$101.75
	Out of Pocket	E714 - Taxable Meals - Day Travel		01/31/2020	\$55.00 Allocated
					0.00.00

- 2. The **Report Totals** window appears. Review the information for accuracy, and then click **Submit Report**. The **Report Status** window appears.
- 3. Click Close.

SAP Concur C Reques	Report Totals			×	Pr	ofile 🗸 💄
Manage Expenses Process R TEST 02/18/19 \$ Not Submitted	Company Pays \$252.50 <sub>Employee</sub>	Employee \$0.00 Company	Pays	Ictio	ons 🔻 Si	ıbmit Report
Report Details  Print/Share Add Expense Edit	Amount Totai: \$252.50	Due Employee: \$252.50	Owed Company: \$0.00			
Receipt Payment Type	Requested Amount: \$252.50	Total Paid By Company: \$252.50	Total Owed By Employee: \$0.00		Date 🔫	Requested
Out of Pocket				- 1	02/19/2019	\$5.00 Allocated
Out of Pocket			Cancel Submit Repo	rt	02/18/2019	\$5.00 Allocated
Out of Pocket	F721 - Meals -Per diem/actual		Orlando Florida		02/16/2019	\$5.00

If you cannot successfully submit the report, a message appears describing the report error/alert. Correct the error/alert, or if you require help to complete the task, contact your SAP Concur administrator.

## Approving/Reviewing Reports

As an approver, you will need to review submitted expense reports and approve them for reimbursement. On the SAP Concur home page, in the **My Tasks** section, you can view a list of any report waiting your approval.

To review and approve an expense report:

1. On the SAP Concur home page, in the **Required Approvals** section of **My Tasks**, click **Expense Reports**.

							Help 🚽			
SAP Concu	r C Requests	s Travel I	Expense Invoic	e Approvals	App Center		Profile 👻 💄			
Approvals Home	Requests	Reports Cash	Advances Pure	chase Requests	Payment Request	S				
Approva	Approvals									
<b>OO</b> Trips	<b>00</b> Requests	<b>01</b> Expense Reports	<b>00</b> Statement Reports	<b>06</b> Cash Advances	<b>01</b> Purchase Requests	<b>97</b> Payment Requests				
Expense Repo	orts									
Report Name	Employ	ee Re	port Date		Amount Due Employe	e	Requested Amount			
Office Supplies Office Supplies	Office Supplies		02/2016		USD	0.00	USD 68.23			

- 2. The Reports Pending your Approval page lists the awaiting reports. Select the report you want to open.
- 3. Review the report details, and then click **Approve** or **Send Back to User**.

\*For more detailed instructions on approving reports go to the **Need Help?** Link on your Concur Home Page and select **How to Approve an Expense Report**.

SAP Concur C		Concur Training Site
Training Videos € Expense	Welcome to the Concur training site!	Michigan Technological University
• Request	Click the links in the left menu to access training videos that will help you to quickly learn the basics of booking travel, submitting your expenses, or creating and managing requests.	For questions, please contact Travel / Megan Johnson: 906-487-2373 merjohns@intu.edu Purchasing Card Administrator / Danielle Cyrus: 906-487-2512 dcyrus@mu.edu
	Guides and FAQs: In addition to completing the interactive simulations, we also recommend that you download the following training materials: Michigan Tech Concur Training Guide Michigan Tech Concur Purchasing Card Allocation Procedure How to Approve an Expense Report	

## Additional Review Required

As an approver, you can add additional review steps for an expense report. For example, you might need to forward the report to additional approvers if the expense report amount exceeds your approval limit, or if the report contains allocations to an index that is not within your approval authorization.

To approve and forward a report:

- On the SAP Concur home page, in the Required Approvals section of My Tasks, click Expense Reports. The Reports Pending your Approval page lists the awaiting reports. Select the report you want to open.
- 2. Review the report, and then click **Approve & Forward**. Enter the User-Added Approver, and add a comment, as needed.
- 3. Click **Approve & Forward** to approve the expense report and send it to the next approver.

xceptions xpense	Date	Amount Exception									
/A	1	🛕 La cantidad total es de 10,000. Se ha selec	cionado para revision de au	ditoria.							
otel		\$247.94 🛕 This itemized entry has sub-entries with on	e or more exceptions.								
penses	2015-02-20 Transaction D	\$57.00 A This expense entry may be a duplicate of the Expense Type	Vendor Name	Business Purp	City	Payment Type	Amount	View • 《 Adjusted Clai	Summary Report Summa	D/	
0	2015-04-09	Airfare	U.S. AIRWAYS	conference	Seattle, Washin	American Express	\$518.78	\$518.78	Report Totals		
	2015-04-03	Hotel	Courtyards		Vienna, Virginia	Company Paid	\$899.00		D Herbergersterreitersterreiter	Amount Due Com	a second a second second second second
AQ	2015-02-20	Hotel	Extended Stay	Sales meeting	Memphis, Tenn	Test Payment T	\$247.94		\$0.0	0 \$766.72	\$55.00
000	2015-02-17	Business Meal (attendees)	ABC Dining	Conference meal	Memphis, Tenn	Out of Pocket	\$40.00	\$40.00			
0	2015-02-17	Parking			Memphis, Tenn	Out of Pocket	\$15.00	\$15.00			

## Send Back a Report

As an approver, you will review submitted expense reports and approve them for reimbursement. All of the report's expenses appear in the Expenses list. If the report contains any exceptions, they will display in the Exceptions section of the report.

To return the entire expense report to the employee for correction:

1. On the SAP Concur home page, in the **Required Approvals** section of **My Tasks**, click **Expense Reports**.

The Reports Pending your Approval page lists the awaiting reports. Select the report you want to open.

		Approvals Home Reports								
Office Supplies [Peterson, Sue]										Approve & Forward
Summary Det	ails • Receipts •	Print / Email •		45						
Expenses						View •	«	Summary		
	Transaction D	Expense Type	Enter Vendor	Business Pur	City	Payment Type		Report 9	Summa	irv
	08/05/2014	Office Supplies	Staples			Cash		Report Tota		
0	08/05/2014	Office Supplies	STAPLES			Cash		Amount D	ue Co	Amount Due E
	07/25/2014	Postage	US Postal Service	Postage for mar	Seattle, Washin	Cash	[		\$0.00	\$1,026.23
	07/24/2014	Materials	Office Depot	Reference Mate	Seattle, Washin	Cash				
>	07/23/2014	Office Supplies	Staples	Office Chairs	Seattle, Washin	Cash				
0	07/23/2014	Miscellaneous	07/14 Misc. Pro			Cash				
•	07/23/2014	Office Supplies	07/14 Office Su			Cash				
00	07/21/2014	Miscellaneous	MARRIOTT			Cash				
0	08/07/2010	Bank Fees	Finance Charge			Cash	_			
4							•			
				то	TAL AMOUNT	TOTAL REQUEST	-			
					,126.23	\$1,026.2				

- 2. Click Send Back to Employee.
  - The Send Back Report window appears.
- 3. Enter a **Comment** for the employee, explaining why you are returning the report, and then click **OK**.

Note: When a report is sent back to the user, the report will need to go through the entire workflow approval process again.

## Correct/Resubmit a Report

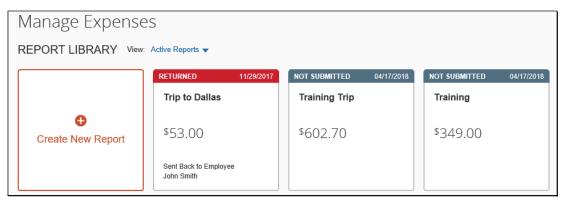
Your expense approver or the processor might send a report back to you if an error is found. The approver/processor will include a comment explaining why the report was returned to you.

To correct and resubmit an expense report:

1. Open the report, on the SAP Concur home page, on the **Quick Task Bar**, click the **Open Reports** task.

			1222	12 m		23.0	Administ	ration 🗕 丨 Help 🗕
SAP Concur 🖸	Requests	Travel	Expense	Invoice	Approvals Ap	p Center		Profile 🗕 💄
SAP Cone Hello, William	cur 🖸	]		+ New	14 Authorization Requests	<b>01</b> Purchase Requests	06 Available Expenses	<b>10</b> Open Reports

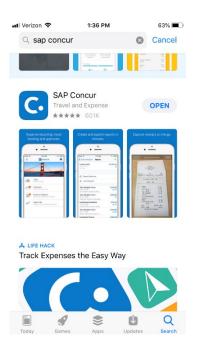
In the **Active Reports** section of the page, the report appears with **Returned** in **RED** on the report tile. The approver's comment appears below the amount.



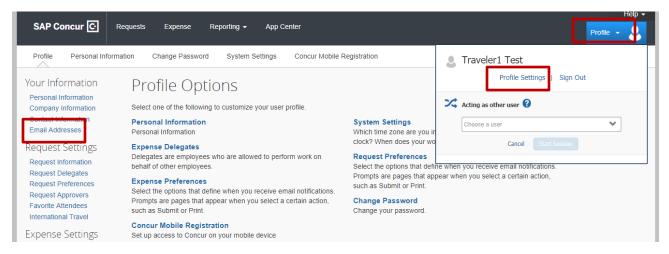
- 2. Click the **Returned** report tile to open the report.
- 3. Make the requested changes, and then click **Submit Report**.

## Mobile App

1. Download the SAP Concur App.



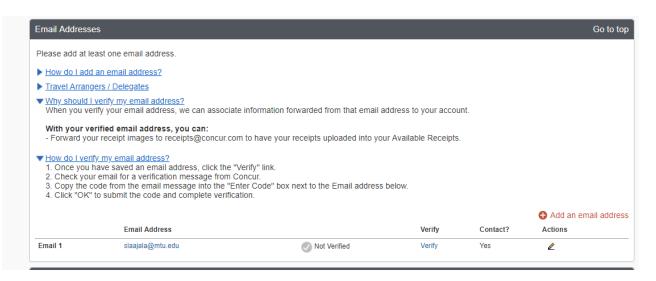
2. You <u>MUST</u> verify your email address within your **Profile Settings** in Concur in order to use the SAP Concur App.



3. Profile > Profile Settings > Email Addresses

- 4. Scroll to the Email Addresses Section.
- 5. Click How do I verify my email address?

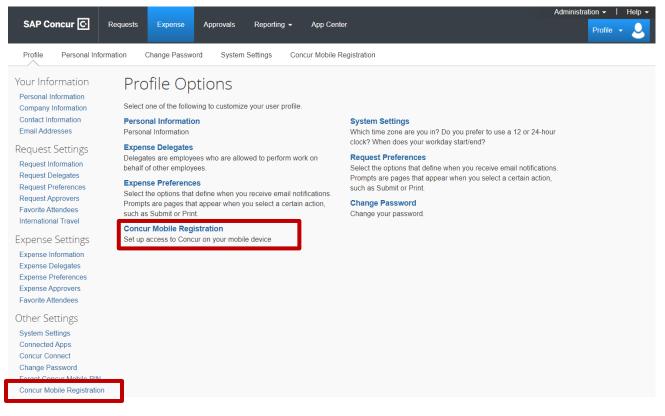
#### 6. Follow the instructions.



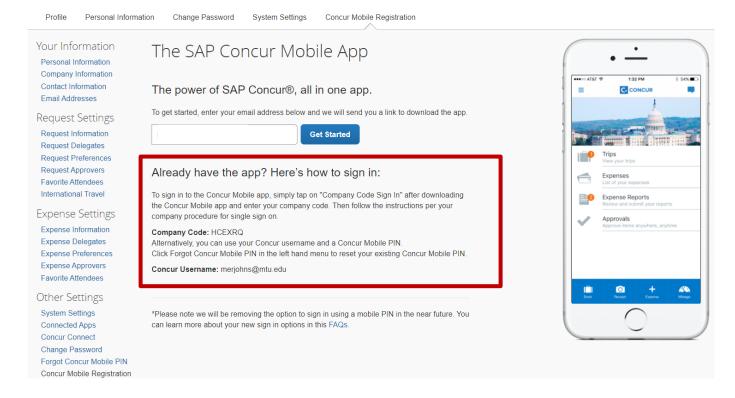
#### **Email verification example**

Cond	cur Email Verification <donotreply@concur.< th=""><th>com&gt;</th><th></th><th></th></donotreply@concur.<>	com>		
to me				
		SAP Concur 🖸		
		Welcome		
		to Concur Email Verification!		
		myemail2@company.com	😋 Check E-Mail for Code	Resend   Cancel
			Enter Code	OK
		You are now ready to start sending ema	ails to Concur.	
		If successful, then you are ready to star	t forwarding E-Mails to Concur.	
		Send receipts to your Available Receipt	s and trip reservations to your Trip List.	
		For additional support, please contact y Cordially, Your Concur Team.	rour Expense and/or Travel Administrator or H	lelpdesk.

#### 7. Click on Concur Mobile Registration >



a. > Download the SAP Concur App > tap on **Company Code Sign In** > Enter Company Code **HCEXRQ** > Login with your Michigan Tech ISO login User Name & Password



## **Concur FAQs**

## Should I submit a cash advance request?

A cash advance is intended to pay for out-of-pocket expenses incurred while on travel, particularly for meals which are mostly prohibited on a purchasing card. A cash advance can also be used to pay for ground transportation, etc. when a purchasing card is not available.

### When should I submit a cash advance request?

Cash advances pay seven days prior to the first date of travel. If the request is processed less than seven days prior to the first date of travel it will pay the following day (received in your account two days from the processing date) – direct deposit only/checks will be paid on the next check run day (Thursday).

#### How do I get back to the header on my report?

With the report open > click **Report Details** > click **Report Header**.

#### How do I change/update my travel itinerary on my expense report?

With the report open > click **Travel Allowance** > click **Manage Travel Allowance** > select the itinerary > click **Edit** > make changes > click **Done**.

# What if I forgot to choose *Yes, I want to claim a Travel Allowance* on the report header and have already created my report?

With the report open > click **Report Retails** > click **Manage Travel Allowance** > click **Create New Itinerary tab** > create itinerary (see Table of Contents).

## Why is the name of my report so important?

When naming a **Travel Expense Report** the format of *City, State MMDDYY* should be used. When naming a *Purchasing Card Report* the format of *XXXX-MM/YYYY* should be used. This standardization of formats makes it easier to find reports in the system. It also helps find information including information used for the carbon footprint project done annually.

# Is there a quick way to create a second report for additional expenses incurred on the same trip?

Use the **Copy** function to copy the first report (see table of contents).

# Do I need to create two individual mileage expenses when claiming roundtrip mileage?

No. When creating a mileage expense (**E750-Mileage Allowance**), click on **Make Roundtrip** to double the mileage. (see Table of Contents).

## Can I submit a reimbursement for a student or guest in Concur?

No. Concur can only be used by faculty and staff. Reimbursements for students and/or guests must be submitted on a travel expense report available on the web and send to Accounts Payable – Travel.

## Single-Day Travel Allowance (Per Diem) E714-Taxable Meals-Day Travel vs. Overnight Travel Allowance E721-Meals Per Diem/actual.

Single day travel meals are considered taxable to employee by the IRS. Expense Type E714 – Taxable Meals

- **Day Travel** <u>MUST</u> be used for single day meal reimbursements. Single-Day travel MUST be submitted on a separate report from overnight travel.

Overnight travel allowance is claimed by creating a travel itinerary (See Travel Allowance – Per Diem).

Why do I need to submit detailed receipts with my business meal expense report? Itemized receipts are necessary to determine adherence to University policies for allowable expenses.

# **Why do I get an ALERT on my report after submission that says** "One or more Cost objects could not be approved by the right authority (AXXXXX Index Name (AXXXXX)). The expense report has been moved to the next workflow step."?

Simply put, you are the Financial Manager on one or more of the indexes being charged and you may NOT approve those expenses; therefore, this report moved to the next Approver in line. No action needs to be taken.

#### Do I have to RECALL a report in order to append an additional receipt/document?

No, A traveler can append a receipt to their travel/business meal report at any time while it is moving its way through the approval process <u>without</u> having to recall the report.

#### How many reports can I submit for my Purchasing Card expenses?

Typically, only one Purchasing Card report should be submitted each month; however, exceptions can be made. Please contact the Purchasing Card Administrator for approval of any exceptions.

#### How many reports can I submit for my travel expenses?

Typically, no more than two travel expense reports should be submitted for the same trip. Only one of those reports may contain travel allowance (per diem) expenses.